

An aerial photograph of a tropical beach. The left side shows a sandy area with several palm trees and rows of white lounge chairs. Two people are walking on the sand towards the right. The right side of the image is a clear, turquoise ocean. The text 'JAMAICA CARES' is overlaid on the right side.

JAMAICA[®] CARES

February 2021



JAMAICA[®] CARES

For many years, and especially throughout the COVID-19 pandemic, Jamaica has prioritized and celebrated resilience. We have reinvented international tourism to successfully allow for the resumption of travel, and we are truly at the forefront of international recovery. We have coined this destination-wide response: JAMAICA CARES.

Currently, through JAMAICA CARES, we are focused on welcoming GEN-C travelers. GEN-C – the Covid generation – shares the collective mindset of living through the COVID-19 pandemic. We are all a part of GEN-C.

GEN-C travelers are eager to get back to exploring the world. Those who are planning trips are focusing on the destinations that can help them navigate new travel requirements while also prioritizing their health safety. Through JAMAICA CARES, we can assuage these GEN-C concerns, instilling confidence for booking and ensuring seamless implementation of our extensive health protocols and safety measures.

This communication provides the latest JAMAICA CARES updates for travellers, partners and tourism workers. We will refresh this content on an ongoing basis, as circumstances continue to evolve.

JAMAICA CARES

is about...

...Jamaicans.



...resilience and nimble response to the evolving travel landscape.



...health and safety.



...innovation.



...international travellers.



...fun.



...instilling confidence in consumers, travel specialists and trade partners.



...delivering a seamless and coordinated COVID-secure traveller experience.



...ensuring travellers have access to health resources in case of an emergency.



...cross-island collaboration that strengthens the engagement of Jamaica's tourism workforce.

JAMAICA

C Jamaica is recognized as one of the most COVID-19 resilient destinations in the world.
COVID-SECURE

A Jamaica has architected a new normal for the GEN-C traveller, delivering an authentic, relaxing, and COVID-secure travel experience.
AUTHENTIC

R Jamaica's resilience is unparalleled and has enabled the country to successfully and safely reopen for international visitors.
RESILIENT

E Active engagement and collaboration with stakeholders and partners have enabled Jamaica to aggressively and successfully create a new normal GEN-C travellers.
ENGAGED

S Seamless and safe travel experiences for our international visitors remain Jamaica's highest priority.
SEAMLESS





What is **JAMAICA CARES?**

JAMAICA CARES galvanizes our tourism response, not only to the current pandemic, but to any kind of tourism industry disruption.

The program is embodied by our comprehensive approach paired with a destination-wide laser-like focus on delivering the highest levels of health safety for visitors, tourism workers and local communities.

A few recent and relevant examples:

- Our extensive health and safety protocols, developed in conjunction with international authorities across health and tourism, were among the first to receive the World Travel & Tourism Council's Safe Travels recognition.
- Close collaboration with partners and ongoing COVID training for hospitality workers ensures that our protocols and safety measures are enacted seamlessly for maximum impact.
- Our Resilient Corridors are effective at mitigating the transmission of COVID-19 by allowing travellers to explore within our key resort regions using only approved transportation. The Corridors also allow for rapid medical response in case of emergency.
- The creation and implementation of a simple Travel Authorization process makes entry into Jamaica turnkey for international travellers.
- Increased testing capacity (see following section) has readied us for continued international entry mandates.

The ongoing programmatic implementation of JAMAICA CARES will allow us to continue welcoming visitors safely, fueling the country's important tourism economy.

TESTING CAPACITY

Aggressive testing processes have been a meaningful part of our pandemic tourism response since reopening for travellers in June. Recently, the Ministry of Tourism worked closely with the Ministry of Health and Wellness to significantly expand testing capacity, bringing the island into readiness with new rules and testing requirements for many international travellers.

Currently, 42 hotels and resorts are providing on-site COVID-19 testing for their guests. A full list of participating properties can be found on the following page.

Travellers staying at other locations can procure testing at any of the mobile testing facilities within the Resilient Corridors, or through one of the on-island approved testing labs. A full list of approved labs can be found on the following pages.

Testing resources have also been added at Sangster International Airport and Norman Manley International Airport.



HOTELS & RESORTS OFFERING COVID-19 TESTING ON-SITE

| | | |
|--------------------------------|-----------------------|---------------------------|
| AC Hotel Kingston | Hyatt Zilara | Royal Decameron |
| Azul Sensatori | Hyatt Ziva | Royalton Negril |
| Bahia Principe Hotel | Iberostar Resorts | Royalton Whitesands |
| Beaches Negril | Jamaica Inn | Sandals Montego Bay |
| Beaches Ocho Rios | Jamaica Pegasus | Sandals Negril |
| Coco La Palm | Jewel Grande | Sandals Ochi Beach Resort |
| Couples San Souci | Jewel Paradise Cove | Sandals Royal Caribbean |
| Couples Swept Away | Knutsford Court Hotel | Sandals Royal Plantation |
| Courtleigh Hotel & Suites | Moon Palace | Sandals South Coast |
| Deja Resorts | Negril Palms | Secrets |
| Grand Palladium | R Hotel | Strawberry Hill |
| H10 Ocean Coral Spring | RIU Montego Bay | Tensing Pen |
| Half Moon | RIU Ocho Rios | Trident Hotel |
| Hilton Rose Hall Resort & Spa | RIU Palace | Tryall Club |
| Holiday Inn Resort Montego Bay | Round Hill | |

APPROVED LABORATORIES FOR COVID-19 TESTING

The Government of Jamaica has approved local private laboratories to conduct COVID-19 testing on the island. Additional laboratories may be added to the list, as new approvals are sought and accredited. Please refer to the website of the Ministry of Health for up-to-date information on further lab accreditations.



ANTIGEN TESTING

Andrews Memorial Hospital Laboratory

Website: www.amhosp.org
Email: info@amhosp.org
Phone: 876-920-7618

Baywest Wellness Hospital

Website: <https://baywestwellnesshospital.com>
Email: drgermainespencer@gmail.com
For appointments: <https://tptquiklabs.com/>
Phone: 876-953-8986 / 7, 876 899-0570

Baywest Wellness Clinic

Located at Sangster International Airport
876-302-4881, 876-302-4901

Caledonia Medical Lab

Website: www.biomedicaljm.com
For appointments: <https://biomedicaljm.com/appointments/>
Email: customerservice@biomedicaljm.com
Phone: 876-926-4191, 876-940-1063, 876-684-9306

Central Medical Laboratories

Website: <https://cmlabsja.com>
Phone: 876-968-4139

Hospiten Montego Bay

Website: <https://hospiten.com/en/hospitals-and-centers/hospiten-montego-bay>
For appointments: frontdesk@hospiten.com
Phone: 876-618-4455

I-DOC Urgent Care

Website: <https://idocwellness.com/covid-19-pcr-test/>
Phone: 876-530-0060

MD Link (Kingston)

Website: <https://themdlink.com>
Email: info@themdlink.com
Phone: 876-537-8478

MD Link (Ocho Rios)

Website: <https://themdlink.com>
Email: info@themdlink.com
Phone: 876-974-2610, 876-974-0558

Micro Labs Jamaica

Website: www.microlabs.limited
Email: info@microlabs.limited
Email: sars-cov-2@microlabs.limited
Phone: 876-926-6168, 876-952-5628, 876-956-3834

Omega Medical

Website: <https://omegamedicalservicesltd.com/book-appointments/>
Phone: 876-957-3440, 876-957-9223

Technological Solutions Limited

Website: <http://www.tsitech.com>
Phone: 876-632-3245, 876-632-3217

RK Medical Diagnostic Laboratory

Located at Norman Manley International Airport
Phone: 876-225-5152, 876-225-4904

SureTime Emergency Medical Services

Phone: 876-906-7873

Tomlinson's Medical & Child Health Centre

Phone: 876-974-2610, 876-974-0558

Winchester Surgical and Medical Institute Laboratory

Website: <http://winchestersurgmed.com/laboratory>
Email: info@winchestersurgmed.com
Phone: 876-929-3486/8812

PCR TESTING

Baywest Wellness Hospital

Website: <https://baywestwellnesshospital.com>
Email: drgermainespencer@gmail.com
For appointments: <https://tptquiklabs.com/>
Phone: 876-953-8986 / 7, 876 899-0570

Hospiten Montego Bay

Website: <https://hospiten.com/en/hospitals-and-centers/hospiten-montego-bay>
For appointments: frontdesk@hospiten.com
Phone: 876-618-4455

I-DOC Urgent Care

Website: <https://idocwellness.com/covid-19-pcr-test/>
Phone: 876-530-0060

Micro Labs Jamaica (Kingston and Montego Bay)

Website: www.microlabs.limited
Email: info@microlabs.limited
Email: sars-cov-2@microlabs.limited
Phone: 876-926-6168, 876-952-5628, 876-956-3834

Technological Solutions Limited

Website: <http://www.tsitech.com>
Phone: 876-632-3245, 876-632-3217

UWI Diagnostic Lab

Website: <http://swabtostatus.com>
Phone: 876-801-0989, 876-796-5351



JAMAICA[®] CARES

We are prepared, nimble, resilient,
and look forward to welcoming you.

*Please contact us with questions and concerns:
info@visitjamaica.com*